

# CitiDirect BE<sup>SM</sup> and CitiConnect® What's New: Release News Highlights

## November 2014

CitiDirect BE and CitiConnect will be updated during the weekend of November 15, 2014. High-level descriptions of the planned updates are provided in this Release News including information on new and enhanced functionality and updates in response to Legal and Regulatory changes worldwide.

Please note: You will receive a file download with this update.



## INTRODUCTION AND HIGHLIGHTS

To Our Valued Customers:

CitiDirect BE<sup>SM</sup> and CitiConnect® represent the next generation of Citi's access channels for online banking and host-to-host connectivity. Our platforms provide a single point of entry into a complete suite of corporate banking and cash management services. Our CitiDirect BE platform offers improved navigation, quick search capabilities, and a single-entry portal. With CitiDirect BE, customers have access to a wide variety of value-added services including Payment Analytics, ReceivablesVision, and eBAM (Electronic Bank Account Management). Similarly, Citi's premier host-to-host connectivity solution, CitiConnect, offers a multitude of connectivity options along with the flexibility to integrate with ERP, treasury workstations and other accounting systems. CitiConnect aims to solve client's connectivity challenges and to achieve straight-through-processing to increase efficiency and limit manual intervention.

Additionally, CitiDirect BE<sup>SM</sup> Mobile and CitiDirect BE<sup>SM</sup> Tablet are channel extensions of CitiDirect BE that provide clients with the ability to securely manage their global cash and trade needs anytime, anywhere, real-time. Both CitiDirect BE Mobile and CitiDirect BE Tablet utilize the same security and entitlements infrastructure as CitiDirect BE.

On September 13<sup>th</sup> enhancements were deployed to enrich user experience with new updates to the Mega Menu and a redesign of the Widget Gallery. The Mega Menu provides one click access to a wide range of functionality within CitiDirect BE and makes it easier to navigate the menu to find exactly what you need. Additionally, CitiDirect BE includes a range of widgets, which are aimed at improving productivity by giving access to commonly requested information and functionality directly from the home page. In the September release the Widget Gallery was redesigned to makes it easier to evaluate the features and benefits of each widget. Please read the CitiDirect BE September 13<sup>th</sup> Release News for full details regarding all of the enhancements.

In addition, on November 15th more new features will be deployed. These new features include global and regional service enhancements for File Processing, Payments, Receivables, and Reporting along with Legal and Regulatory enhancements for countries worldwide. We have provided details of these enhancements in the document herein. Highlights include:

**Payments Menu Structure** – Menu structure for Payments has been modified to align with most used items (Payment Initiation) at the top of Payments menu.

**Quick Tasks** –The functionality has been extended to support payment for three additional countries: South Africa, Jordan, and Cameroon.

CitiDirect BE<sup>SM</sup> Tablet Counterparty Balances – Clients can view their third-party bank balances leveraging SWIFT data.

CitiDirect BE SM Mobile - Enhancements to Payment Status Inquiry now allows for quick access to recent payments in the past three days.

**Trade Import LC Issuance and Import LC Amendments** – A document upload hyperlink will be provided for Import LC and Amendment to Import LC to allow the upload of the documents required as part of the import LC issuance / amendment process.

We hope these added features provide value to your CitiDirect BE and CitiConnect experience. For questions or additional information, please contact your Citi representative

Sincerely,

The CitiDirect BE and CitiConnect Teams

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## **Global Updates**

The following updates will be available to all Treasury and Trade Solutions clients who have entitlements to the services listed below.

#### CitiDirect BE

#### File Export

Forward Slash Characters in SWIFT Formats - For SWIFT MT940 and MT942 based formats a new client preference is introduced to control the presence of forward slash characters in the references output in Tag 61 sub-fields 7 and 8. With this new preference enabled, forward slash characters will be removed from the Tag 61 sub-fields if they appear in the first or last position of the reference. Additionally, double forward slashes will be removed, regardless of where they are positioned in the reference. This new preference is applicable to the following export formats: SWIFT MT940, SWIFT MT942, SAP MT940, SAP MT942 and Legacy SWIFT MT940 – EBR.

#### **Payments**

**Menu Structure** – Menu structure for Payments has been modified to align with most used items (Payment Initiation) at the top of Payments menu.

Quick Tasks – Quick Tasks functionality has been extended to support payments for the following countries:

- Cameroon
- Jordan
- South Africa

#### **Reports**

**Conflicting Access Report** – A new "Conflicting Access Profile Transaction Limit" report was created that will display the list of users and their Access Profiles assigned where there is a conflicting maximum amount limit.

#### CitiDirect BESM Mobile

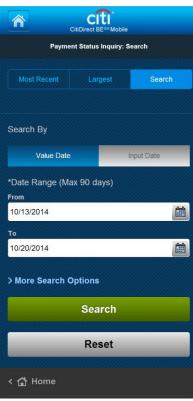
Payment Status Inquiry – Most Recent Payments: You can now view the status and sub-status of your recent payments without needing to search. Simply navigate to the "Most Recent" or "Largest" section in Payment Status Inquiry for quick access to your recent payments in the past three days. We have also simplified Search, for a more intuitive user experience.

**Need to initiate payments away from your desk?** Payment initiation via full-limited modification preformats is now available in seven additional countries (South Africa, Jordan, Cameroon, Colombia, Brazil, Dominican Republic, and Puerto Rico). For the full listing of countries along with their supported payment methods, please consult our <u>FAQ</u>.

#### CitiDirect BESM Tablet

**Counterparty Balances** – CitiDirect BE Tablet now offers clients a truly holistic real-time view of their daily cash balances. On top of showing Citi balances, CitiDirect BE Tablet is now able to also





show clients their third party bank balances leveraging SWIFT data.

#### CitiConnect® for Files

WorldLink Payment Instructions – To support current WorldLink product processor supported fields, such as Addresses for Creditor, Debtor, Cheque Instruction, Intermediary Agent and Credit Agent, Exchange Rate, Identification of Creditor Agent, and Debtor Agent Instruction, new single payment instruction for WorldLink (ACH, Wire, SEPA, Cash and Mass) payments has been added to below maps:

- ISOXML V3 Credit Inbound Map
- ISOXML V3 PSR Outbound Map

#### **Trade**

Import LC Issuance and Import LC Amendments – A document upload hyperlink will be provided to the customer in Import LC and Amendment to Import LC screens in CitiDirect BE where they can upload the documents required as part of the import LC issuance / amendment process. The customer will enter the details and upload the documents. Once the transaction is submitted and authorized by Customer in the CitiDirect BE window, the uploaded documents will reach our processor directly thus avoiding scanning and printing of documents.

**Direct Presentation** – This service has been expanded to accommodate the following languages: Spanish, French, Portuguese, Italian, Czech, Simplified Chinese, Traditional Chinese and Japanese, including when the system prompts the upload functionality. Users now logging into the system using these languages will now see the field names in the language that he or she has selected.

## **Updates by Region**

The updates to CitiDirect BE and CitiConnect by region are listed below. These updates will be available to clients who have entitlements to the services listed in the respective regional service offerings.

#### **Asia**

## Asia - By Country

#### **File Import**

Korea – Digital Signature Validation (DSV) mandate will provide an effective security measure for customers initiating transactions in CitiDirect BE File Imports. DSV functionality will be supported for all transaction(s) originated from Korea branch accounts when the client preference "Allow Transaction Signing using Korea Digital Certificates" is enabled. Prior to releasing the transaction from CitiDirect BE:

- When Bypass Run Level Authorization is No and Authorization is required in File Import, entitled file imports user will be enforced to fulfill DSV at every level of authorization.
- When Bypass Run Level Authorization is No and Release is required in File Import, entitled file imports user will be enforced to fulfill DSV only at the time of releasing the run.
- In case of multi-select at the time of Release, DSV will be enforced only once that will suffice for all Runs selected.
- In case of straight-through release, transactions for DSV fulfillment will be parked in "Release Required" queue in the Payments Application. Entitled user must access the Payments service class and fulfill the DSV in order to release the file initiated payments.

## **Europe, Middle East and Africa**

## **EMEA - By Region**

#### CitiConnect® for Files

**Customer Account Number** – Account Number Information has been enabled for reverse enrichment. The Customer Account Number for IBAN is mapped to <IBAN> field and for non-IBAN is mapped to <Id> field. Enrichment is supported via these formats:

- ISOXML V3 PSR Outbound Map
- ISOXML V2 PSR Outbound Map

**SEPA Same Day Payments** – Instruction priority field has been added to derive SEPA Same Day (PIUID 938) and Same Day Bulk (PIUID 939) payments in ISO XML formats:

- ISOXML V3 Credit Inbound Map
- ISOXML V2 Credit Inbound Map

SEPA Direct Debits - To support client reconciliation, SEPA DD Amendment details are mapped in these ISO XML PSR formats:

- ISOXML V1 Debit Inbound Map
- ISOXML V2 Debit Inbound Map
- ISOXML V3 PSR Outbound Map
- ISOXML V2 PSR Outbound Map

To support client reconciliation, SEPA DD Creditor Scheme ID is mapped in these ISO XML PSR formats:

- ISOXML V1 Debit Inbound Map
- ISOXML V2 Debit Inbound Map
- ISOXML V3 PSR Outbound Map
- ISOXML V2 PSR Outbound Map

## **EMEA - By Country**

#### CitiConnect® for Files

**Denmark** – To support Denmark Direct Credit with Advice on Statement (UDUS 356 Transfer) payment instrument, enhanced below map by including the generation of Advice Details records.

• ISOXML V3 Credit Inbound Map

**Romania** - A new RTGS indicator has been included in current Domestic Funds Transfer payments for Ordinary Payments and Tax Payments to provide clients with the option to make urgent low value payments up to the high-value cut-off time on all formats.

**United Kingdom** – For London, 'Equivalent Currency' and 'Equivalent Amount' fields have been added for the following payment method and Import Formats:

- Payment Method
  - Cross Border Funds Transfer
- Import Formats
  - 0
  - o ISOXML V3 Credit Inbound Map
  - ISOXML V3 PSR Outbound Maps

#### CitiConnect® for SWIFT

**Romania** - A new RTGS indicator has been included in current Domestic Funds Transfer payments for Ordinary Payments and Tax Payments to provide clients with the option to make urgent low value payments up to the high-value cut-off time on MT101 & MT103 formats.

#### **Reports & Inquiries**

**Dynamic Balances** - A new "Account Statement with Running Balance Report" and a new "Account Statement with Running Balance Inquiry" have been added. The report and inquiry will display the Running Balance (Account Balance) per Debit/Credit Transaction and is applicable for these countries:

- Bahrain
- Czech Republic
- Hungary
- Jordan
- Poland
- Romania
- Russia
- Turkey
- UAE

A new checkbox "Display IOD Transactions in Running Balance" has been added. By default this will be unchecked and display only EOD transactions in the Report & Inquiry. Upon selection both IOD and EOD transactions will be displayed in the Report & Inquiry.

#### Account Statement with Running Balance Report

Bank Name Customer Number Branch Number / N Account Number / Account Currency Statement Date	ame Name				Citibank A.S. 020258 830 XXXXXX TRY 08/18/2014	CIT	TIBAN	8XXXXX XXX XXXXXXX XXXXX NK A.S. 8XXXXX XXX XXXXXXX XXXXX		
Opening Available Balance	Current / Clos Available Bal		Credit Count		Total Credit Amount	Debit Count		Total Debit Amount	Net Amount	
	0.000 =	895.000 =		1	1111.000	216.	.000	438.000		895.000

Value Date	Customer Reference	Bank Reference	Transaction Description	By Order Of / Beneficiary	Debit/Credit	Transaction Amount	Account Balance
06/18/2014	BH1FTIB141700001	3413408533	INCOMING TELEX TRANSFER	00020319	D	105.000	105.000-
06/18/2014	BH1FTIB141700004	3413408536	INCOMING TELEX TRANSFER	00020320	С	1111.000	1006.000
06/20/2014	BH1FTIB141700003	3413408535	INCOMING TELEX TRANSFER	00020321	D	111.000-	895.000

#### Latin America

## Latin America - By Region

#### CitiConnect® for Files

**Beneficiary Address** – Puerto Rico Customer Cheques have been added to the existing LATAM Beneficiary Address logic for the below CitiConnect maps:

- ISOXML V3 Credit Inbound Map
- ISOXML V2 Credit Inbound Map

## **Latin America - By Country**

#### CitiConnect® for Files

**Brazil** – CitiConnect has been enhanced to support Brazil Tax with BarCode (PIUID 960) and Brazil Tax without BarCode (PIUID 961) ISOXML V3 Credit Inbound Map:

- ISOXML V2 Credit Inbound Map
- IDOC Inbound Map

Guatemala – IBAN account number format is being supported in all CitiConnect for File formats.

#### CitiConnect® for SWIFT

**Colombia** – Manager Check for Colombia has been incorporated in CitiConnect for Swift. The customer will be able to send a MT101 or MT103 message including the instruction to perform a manager check to the beneficiary.

#### File Export

**Brazil** – Export Profile screen has been enhanced to enable/disable the output of Segment Z, and to utilize new BD Return Codes and incrementally output transactions in FEBRABAN 240 format.

#### **File Import**

**Venezuela** – Validation for Beneficiary Identification Number has been added for the below payment methods across the given Import Format.

- Payment Instruments:
  - o Domestic Funds Transfer
  - o Book Transfer
  - Managers Check
- Import Format:
  - o Paylink LATAM 1024 PAY

#### **Payments**

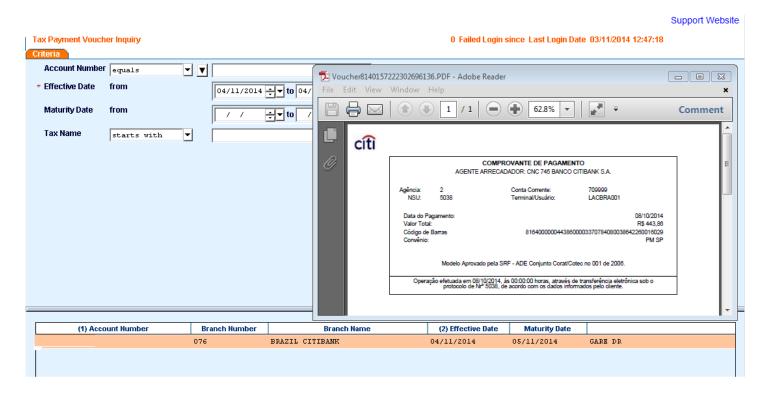
**Brazil** – Tax Without Barcode payment option has been added for file imports.

File Imports has been enhanced to support new "Tax" payment method along with two new payment types "Tax with Barcode" and "Tax without Barcode", in the below Import Formats.

- Import Formats:
  - o Paylink LATAM 600
  - o Paylink LATAM 1024
  - o FEBRABAN 240

#### **Reports**

Brazil – The Tax Payment Voucher Inquiry has been added.

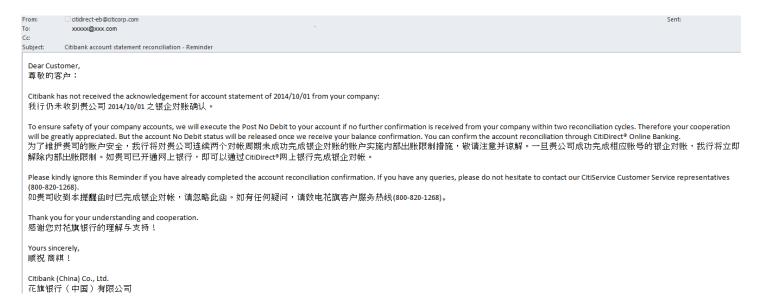


## **Legal and Regulatory Updates**

CitiDirect BE and CitiConnect remain current with the latest applicable Legal and Regulatory requirements worldwide. The changes listed below are to be implemented in response to new applicable regulations.

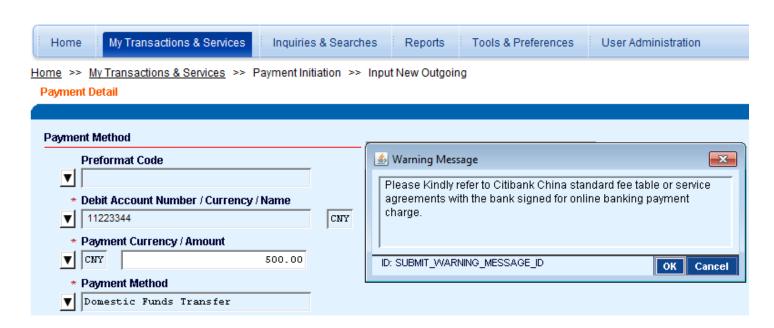
## **Asia - By Country**

**China** – An email notification will be sent on a monthly basis to users who are entitled to Online Account Balance Reconciliation and if there are any accounts the user is entitled to that are pending for reconciliation.



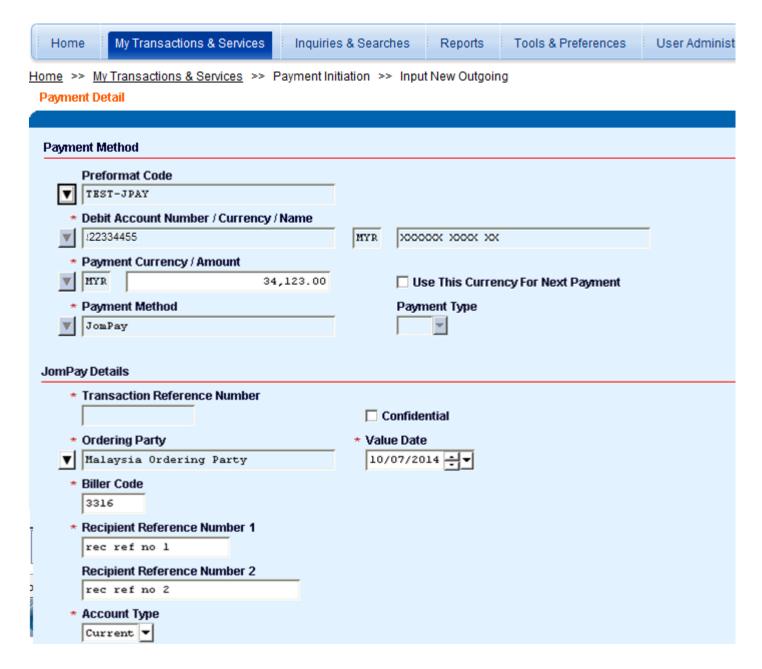
For all outgoing payments initiated from Chinese accounts a warning message will be displayed to notify the user on the possible associated charges for these transactions. The warning message will be displayed in the Input/Modify and Repair Required summary and detail screens for the following action buttons:

- Submit
- Submit and Copy
- Submit and Create Preformat



**Malaysia** - A new payment method JomPay has been introduced for Malaysia branch. The payment will be processed as and an ACH Credit/GIRO.

- These Transaction Initiation Details reports will be enhanced to support new fields:
  - o Transaction Initiation Payment Details Report
  - Payments Transaction Audit Report
  - o Preformat Library Detail Report
  - Reject/Return Transaction Detail Report



- The new fields of this payment method will be mapped to existing fields in these reports:
  - o Transaction Initiation Summary Report
  - o Transaction Initiation Summary Report by Subsidiary Identifier
  - o Transaction Initiation Detail Report
  - o Transaction Initiation Detail Report by Subsidiary Identifier
- This payment method would be included in these Cash Statement reports:
  - o Account Statement Details Report
  - o Transaction Detail Advice Report

In accordance to the local regulations a static text "Eligible for Protection by PIDM" has to be added in the Account Statement Report for Malaysian accounts.



## **Account Statement Report**

Bank Name	CITIBANK	
Customer Number / Name	XXXXXXXX	XXXXXXXX - XXX
Branch Number / Name	950	KUALA LUMPUR CITIBANK BERHAD
Account Number / Name	XXXXXXXX	XXXXXXXX - XXX
Account Currency / Type	MYR	Current Account
Statement Date	03/18/2013	
Eligible for Protection by PIDM		

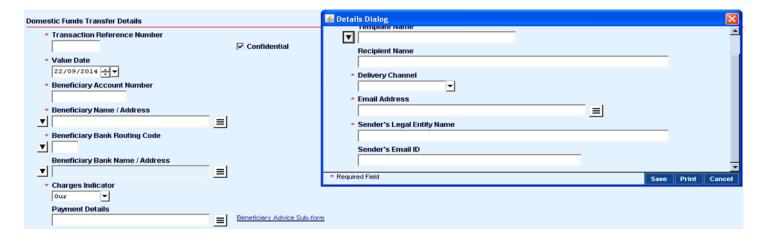
## Europe, Middle East and Africa - By Region

**Beneficiary Advice Sub-form** – The Beneficiary Advice sub-form has been added for the following Nigeria Domestic Funds Transfer payment types:

- Ordinary Payment
- Credit Transfer Single Debit
- Credit Transfer Bulk Debit

Also, the "Additional Details" field has been removed from the sub-form for all countries except UAE, Qatar, Pakistan and Kuwait. This change will impact all payment methods for which the Beneficiary Advice Sub-form is available:

- ACH
- Credit Transfer Single Debit
- Credit Transfer Bulk Debit
- Cross Border Funds Transfer
- Domestic Funds Transfer
- SEPA Credit Transfers



File Imports has been enhanced to support enabling of Beneficiary Advising sub-form and removal of Additional Details field for below payment methods and Import Formats:

- Payments Methods
  - ACH/GIRO
  - o Domestic Funds Transfer
- Import Formats
  - o CDFF NUMBER SIGN,
  - o CDFF NUMBER SIGN High Volume and
  - MTMS DomesticPaymentsRus

## Europe, Middle East and Africa - By Country

#### CitiConnect® for File

**Zambia** – CitiConnect has been enhanced to revoking SI 33 Attestation for Cross Border Funds Transfer (PIUID 574), Book Transfer (PIUID 547) and Manager Cheque (PIUID 815) Transactions.

#### CitiConnect® for SWIFT

**Zambia** – CitiConnect has been enhanced to support revoking SI 33 Attestation from foreign currency transactions for Cross Border Funds Transfer and Book Transfer payment methods in MT101, MT103 and IFX XML formats.

#### **Payments & Reports**

Russia – The new field added for Unique Identifier of Payment (UIN), Code (UIN/UIP), will be included in the following reports and Exports. The field is available for both Ordinary and Tax payment types for the Domestic Funds Transfer payment Method.

- Reports
  - Account Statement Details Report
  - Incremental Account Statement Details Report
  - o Transaction Detail Advice Report
- Exports
  - o SWIFTMT940
  - o SAPMT940
  - o EDIFACT FINSTA v1.1
  - o BAI2v1.3
  - o ISO XML CAMT.053.001.02
  - Custom Formats PI and TI



## Account Statement Details Report

Bank Name CITIBANK Customer Number / Name Branch Number / Name

Account Number / Name

Account Currency / Type

Statement Date

Opening Ledger Balance Current / Closing Ledger Balance Opening Available Balance

Current / Closing Available Balance

XXXXXXXXXXXXXXXXXXX

XXXXXXXXXXXXXXXXXX

RUB 04/01/2013

> XXXXXXXXXXXXXXXXXXXX XXXXXXXXXXXXXXXXXX XXXXXXXXXXXXXXXXXX

MOSCOW CITIBANK

Bank Reference Customer Reference 00062/044525225 Value Date 04/01/2013 **Entry Date** 04/01/2013

Transaction Amount XXXXXXXXXXXXXXXXX Product Type Funds Transfer

Transaction Description INCOMING CLEARING TR

**Payment Details** 

Ordering Bank Account/ID

Name/Address XXXXXXXXXXXXXXXXX

Code (UIN/UIP) uni47

CitiDirect BE File Export formats have been enhanced to output Unique Payment Reference value and code in reference and proprietary tags in ISO XML camt.053.001.02 statement format. Unique Payment Reference field is supported in in Custom Export Formats and in Transaction Details Configuration Library for the below formats:

- **SWIFT MT940**
- SAP MT940
- BAI2 v1.3
- EDIFACT FINSTA v1.1

Sweden – With the addition of two new bank codes, clients will be able to send payments to these new Clearing participants:

- Nordax Finans AB 9640-9649 00000xxxxxxC 2
- Amfa Bank AB 9660-9669 00000xxxxxxC 2

These two new Bank Codes have been added to the below payment method and Import Format:

- Payment Method:
  - ACH/GIRO
- Import Format
  - CDFF NUMBER SIGN

**South Africa** – The Beneficiary Account number will follow the New Check Digit Validation for the ACH/GIRO and Direct Debit. This validation is applicable for only the transactions initiated in favor of Ned bank and Standard Charted Bank. This new CDV validation will be applicable for the payment instrument 'ACH/GIRO' and the Direct Debit instruments.

This CDV validation logic has been added for Beneficiary Account Number and Debit Account Number for the below Payment / Import Formats:

- Import Formats
  - o CDFF NUMBER SIGN,
  - o MTMS EFT-Payments-ACHSa
  - C MTMS ACH ZA,
  - SAP SAP Payment and
  - o DD SA 2 formats

File imports have been enhanced to support new payment method 'Tax Payments' and payment type 'Foreign Tax' in the below Import Format:

CDFF NUMBER SIGN

**Zambia** – The "SI 33 Attestation" check-box and the static text have been removed from Citi Direct UI screen for Book Transfer, Cheque and Cross Border Funds Transfer payment methods. The "SI33 Attestation" field is also removed from the Payment Transaction Status Summary Report.

•

The "SI 33 Attestation" field has also been removed from the CDF NUMBER SIGN Import Format as well.

## **Latin America - By Country**

#### CitiConnect® for File

Paraguay – File imports has been enhanced to support the new Domestic Funds Transfers for the following file formats:

- CP2E
- IDOC
- PAYMUL GEN
- PAYMUL CRG
- ISOXMLCRD V2
- ISOXMLCRD V3

#### CitiConnect® for SWIFT

Paraguay – File imports has been enhanced to support the new Domestic Funds Transfers for the following file formats:

- MT101
- MT103

#### **File Import**

Brazil – CitiDirect BE File Imports has been enhanced to support new 'Tax' payment method by creating new maps in these formats:

- PayLink 600
- PayLink 1024
- FEBRABAN 240

#### File Export

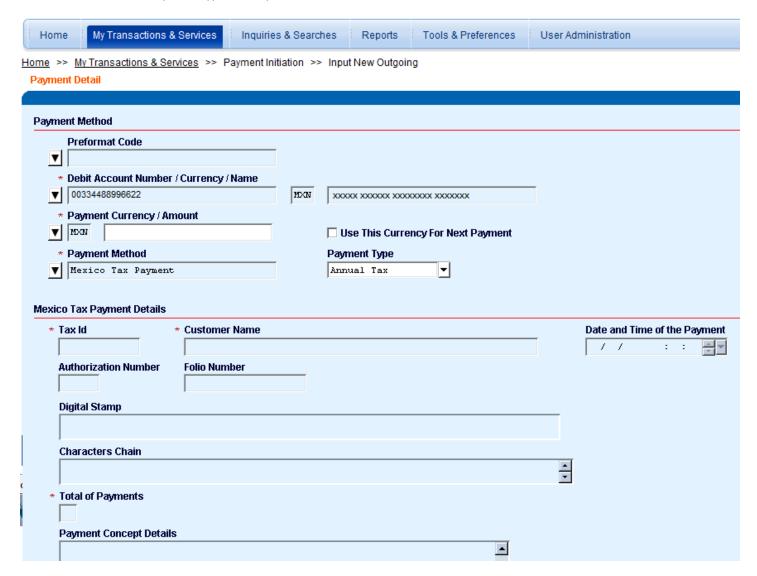
**Brazil** – To support a new 'Tax' payment method, FEBRABAN 240 format has been enhanced to output segments O, W, N1, N2 and N-GARE for Brazil Tax with Bar code and Tax without Bar Code Payments.

Population of the ISPB (Bank Identification Code in Brazil) field is supported in FEBRABAN 240 format when client preference has been enabled.

#### **Payments**

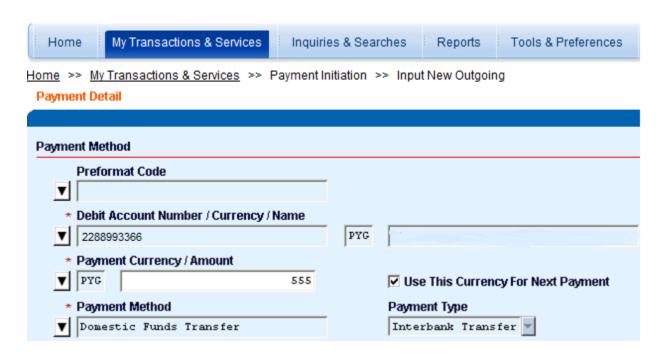
Mexico – New and updated error message details have been added to the SAT Reference Tax Payment Type, providing a greater level of detail to clients.

The Mexico Annual Tax Payment Type and Report have been enabled.



Paraguay – Interbank Funds Transfer Payment Type has been added. The customer will be able to process a payment through the LBTR or the ACH, according to the amount of the payment. Payments up to PYG 500 MM will be processed through ACH. Higher amounts will be processed through LBTR according to the regulation.

Note: Same day payments that missed the ACH cut off time window will be processed in the next working day.



Interbank Credit Card Payment has been added to the below Import Formats

- Paylink LATAM 400 BEN
- Paylink LATAM 400 PAY
- Paylink LATAM 500 PAY
- Paylink LATAM 500 BEN
- Paylink LATAM 600 PAY
- Paylink LATAM 1024 PAY

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November 2014

Citi Transaction Services

transactionservices.citi.com

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